

product summary

Command AntiVirus™ with HoloCheck™ scanning technology

To neutralize today's computer virus threats, all of the Command AntiVirus™ products feature the legendary F-Prot engine and HoloCheck™ heuristic technology, the undisputed leader in the detection of unknown viruses. As it is continually updated with the latest virus signatures, Command AntiVirus provides up-to-the-minute anti-virus protection for your system or enterprise.

Internet Centric Products

Command on Demand

Just click and run. There is nothing for the user to install, configure or maintain. Just click a button, get a complete virus scan and be on your way. No loss of productivity. Not only is it an excellent tool for a second opinion within your organization, if you install it on your web site, it immediately becomes sticky. Visitors will come more often and stay longer. And, while you have their attention you can be promoting your latest products and specials. This product also lends itself to utilities web sites, Internal support diagnostics and ISP/ASP portals. While it runs in Windows, it's completely portable and can be hosted on all popular operating systems such as Unix, Linux, Solaris and Mac. This means that you can host it internally without having to worry about the security issues associated with the outside hosting of your proprietary data.

Command Interceptor

Command Interceptor is our innovative third party antivirus toolkit solution designed around an open partnership philosophy. It is a DLL that plugs into other best of breed applications such as firewalls, content filters, anti-spam, intrusion detection programs or any third party application that wants to add virus protection to their offering.

Command Module for Microsoft Office

CMO is an ActiveX product written specifically for the Microsoft Office 2000 Anti-virus Interface. Command Module is designed to run with its' companion product, Command On Demand, and has both server and client components in the form of Web browsers and Web servers which deliver the application to the user's workstation. It is also a mechanism which provides securely signed download capability, easy updates and is transparent to the end user because of its tight integration to the Microsoft API.

Client/Server Products

All Microsoft® Operating Systems, Novell Netware, and O/S Warp

Command AntiVirus™ combines superior anti-virus protection with full centralized management. Administrators will benefit from a variety of flexible controls, allowing for multiple domain management from one or more consoles, automatic updating, and deployment or pre-certification staging, drag-and-drop grouping, and centralized logging and alerting. Command has remained true to their pledge to place the customer first - providing a wide range of flexible configuration options scalable to fit your individual needs!

DOS
Windows
Windows 95/98
Windows ME

OS/2
Windows NT
Windows 2000
NetWare

products and support

Email and Groupware Products

Lotus® Notes and Microsoft® Exchange

Command AntiVirus™ secures virus entry points, employing HoloCheck™ scanning technology to stop both known and unknown viruses before they can infiltrate your organization. All incoming mail is scanned in real-time to protect your system from outside threats. Infected attachments are stopped before they reach the user's mailbox, preventing them from infecting your system. If a virus is found, Command AntiVirus disposes of it according to the action on infection option you have specified.

Command Care Service and Support

VirAlert 24 x 7 Emergency Virus Response Team

When a new "in-the-wild" virus is detected by any of Command's worldwide customers, they are notified instantly by the "HoloCheck" search engine. Command's Emergency Virus Response Team is available 24 hours a day for any virus emergency.

Continual Virus Updates

The latest virus signatures are continually updated on Command's Web site for customer downloading. Command AntiVirus features automatic updating to provide up-to-the-minute anti-virus protection.

Command Care™

Purchasers of Command AntiVirus are entitled to one year of product upgrades as well as signature file updates. Our Platinum Customer Care package is an additional service which extends the Basic Care benefits by providing one year of technical support and personalized attention. For additional information please visit <http://platinum.commandsoftware.com/>

Technical Support

Command's superior technical support services begin on the Command web site: www.commandsoftware.com. Command-line Support offers comprehensive, step-by-step support options to help you with all of your product questions, comments and concerns. A Frequently Asked Questions (FAQ) directory is available. If you are a Platinum customer, you can contact Command's Customer Satisfaction Center directly for assistance, toll-free 24 hours a day.

Customer Satisfaction Center

Command's Customer Satisfaction Center provides responsive, personalized service to resolve any questions you may have including technical support, billing, shipment tracking and comments.

Backing up the Command Software commitment to complete customer satisfaction is our 100% money-back guarantee. If, for any reason, you are dissatisfied with any Command Software product, you can return the product within 30 days and receive a full refund.

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