

## TotalCOMMAND Update – Citadel Hercules comparison analysis

Features	TotalCOMMAND Update	Citadel Hercules
Ability to reports only those patches relevant to your network as well as patches outside the network	Yes	No
Automatic deployment of mandatory patches - Upon new installation of shrink-wrapped applications and operating systems, all required updates are automatically applied to match corporate standards	Yes	No
Patent-pending Patch Fingerprinting™ technology - Provides the most accurate patch detection technology available in the industry	Yes	No – Relies on other vendors' detection software
Extends patches to computers that are not part of the organization's domain, such as mobile and remote stand-alone computers or workgroups	Yes	No
Number of supported nodes per server	Unlimited (limitation based on SQL engine)	1000 – for current shipping version
Primarily focused on addressing patch vulnerability issues	Yes	No – General purpose remediation automation
Automatic reboot after applying the patch	Yes	No
Automation of the entire patch and fix lifecycle with minimal human intervention	Yes	No – Requires management tasks such as data import
Supported Microsoft Operating Systems Win95, Win98 and ME	Yes	No
Internet-based, uses open industry standards and utilizes web-based administration so that the tool goes wherever you go	Yes	No
Notify administrators when a patch is removed or dropped due to restoring a backup or installing a new application	Yes	Unknown
Assures patch and source authenticity - patches are encrypted, CRC checked, compressed, digitally signed and downloaded over a 128bit SSL connection	Yes	Unknown
Securely resumes download when patch transmission is interrupted	Yes	Unknown
In addition to providing tested and proven Microsoft patches, provides patches for many vendors, such as IBM, Adobe, Corel, Symantec, McAfee, WinZip, Citrix, as well as UNIX (Linux, Solaris, AIX, etc.) and Novell, among others	Yes	Unknown
Simultaneously deploys all patches under a specific bulletin across multiple operating systems and computer groups during a single rollout	Yes	Unknown
Provides bandwidth throttling	Yes	Unknown
Ability to rollback to previous patch configuration	Yes	Yes